## **EXHIBIT A**

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14	Attorneys for Plaintiff							
15	EIGHTH JUDICIAL DISTRICT COURT							
16	DISTRICT OF NEVADA							
	DDY AN A XV A V CVV	Case No.: A-15-722747-C						
17	BRIAN A. WALSH,	Dept.: X						
18	Plaintiff,							
19		•						
	v.	SUMMONS - CIVIL						
20	BANK OF AMERICA, N.A.,	SUMMONS - CIVIL						
	BANK OF AMERICA, N.A., ÇAPITAL ONE, ÇOMPASS	SUMMONS - CIVIL						
20	BANK OF AMERICA, N.A.,	SUMMONS - CIVIL						
20 21	BANK OF AMERICA, N.A., CAPITAL ONE, COMPASS BANK, MORTGAGE SERVICE CENTER, SPECIALIZED LOAN SERVICING, LLC,	SUMMONS - CIVIL						
20 21 22	BANK OF AMERICA, N.A., CAPITAL ONE, COMPASS BANK, MORTGAGE SERVICE CENTER, SPECIALIZED LOAN SERVICING, LLC, ROUNDPOINT MORTGAGE,	SUMMONS - CIVIL						
<ul><li>20</li><li>21</li><li>22</li><li>23</li></ul>	BANK OF AMERICA, N.A., CAPITAL ONE, COMPASS BANK, MORTGAGE SERVICE CENTER, SPECIALIZED LOAN SERVICING, LLC,	SUMMONS - CIVIL						
<ul><li>20</li><li>21</li><li>22</li><li>23</li><li>24</li><li>25</li></ul>	BANK OF AMERICA, N.A., CAPITAL ONE, COMPASS BANK, MORTGAGE SERVICE CENTER, SPECIALIZED LOAN SERVICING, LLC, ROUNDPOINT MORTGAGE, and EXPERIAN	SUMMONS - CIVIL						
20 21 22 23 24 25 26	BANK OF AMERICA, N.A., CAPITAL ONE, COMPASS BANK, MORTGAGE SERVICE CENTER, SPECIALIZED LOAN SERVICING, LLC, ROUNDPOINT MORTGAGE, and EXPERIAN INFORMATION SOLUTIONS, INC.,	SUMMONS - CIVIL						
20 21 22 23 24 25 26 27	BANK OF AMERICA, N.A., CAPITAL ONE, COMPASS BANK, MORTGAGE SERVICE CENTER, SPECIALIZED LOAN SERVICING, LLC, ROUNDPOINT MORTGAGE, and EXPERIAN INFORMATION SOLUTIONS,	SUMMONS - CIVIL						
20 21 22 23 24 25 26	BANK OF AMERICA, N.A., CAPITAL ONE, COMPASS BANK, MORTGAGE SERVICE CENTER, SPECIALIZED LOAN SERVICING, LLC, ROUNDPOINT MORTGAGE, and EXPERIAN INFORMATION SOLUTIONS, INC.,	SUMMONS - CIVIL						

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NOTICE! YOU HAVE SUED. THE COURT MAY DECIDE AGAINST YOU 3 WITHOUT YOUR BEING HEARD UNLESS YOU RESPOND WITHIN 20 4 DAYS. READ THE INFORMATION BELOW: 5 TO THE DEFENDANT(S): 6 7 CAPITAL ONE BANK USA, N.A. 4851 Cox Road 8 Glen Allen, VA 23060 9 A civil Complaint has been filed by the Plaintiff(s) against you for the relief set 10 11 forth in the Complaint. 12 1. If you intend to defend this lawsuit, within 20 days after this Summons is 13 served on you, exclusive of the day of service, you must do the following: 14 a. File with the Clerk of this Court, whose address is shown below, a formal written response to the Complaint in accordance with the rules 15 of the Court, with the appropriate filing fee. 16 b. Serve a copy of your response upon the attorney whose name and address is shown below. 17 18 STEVEN D. GRIERSON Submitted by, 19 CLERK OF COURT 20 NOV 1 2 2015 21 DANNY J. HOREN, ES DEPUTY CLERK DATE 22 REGIONAL JUSTICE CENTER KAZEROUNI LAW GROUP 200 EEWIS AVENUE 7854 W. SAHARA AVENUE 23 Las Vegas, NV 89117 LAS VEGAS HV 89155 24 ATTORNEY FOR PLAINTIFF 25 26 27 28 SUMMONS

#### A- 15- 722747- C DISTRICT COURT CIVIL COVER SHEET County, Nevada Χ

	(Assigned by Clerk's	s Office)				
I. Party Information (provide both ho	me and mailing addresses if different)	· .	4 4			
laintiff(s) (name/address/phone):  Brian A. V	Valsh	Defendant(s) (name/address/phone):  Bank of America, N.A., Capital One,				
		Compass Bank, Mortgage Service Center				
	,	Specialized Loan Servicing, LLC,				
		Roundpoint Mortgage, et al.				
uttorney (name/address/phone): Danny Ho	oren	Attorney (name/address/phone):				
7854 W. Sahar						
Las Vegas, N						
Las vegas, iv	V 00117	-				
I. Nature of Controversy (please se	elect the one most applicable filing type	e below)				
Civil Case Filing Types	_					
Real Property			Torts			
Landlord/Tenant	Negligence		Other Torts			
Unlawful Detainer	Auto		Product Liability			
Other Landlord/Tenant	Premises Liability		Intentional Misconduct			
Title to Property	Other Negligence		Employment Tort			
Judicial Foreclosure	Malpractice	1	Insurance Tort			
Other Title to Property	Medical/Dental		Other Tort			
Other Real Property	Legal					
Condemnation/Eminent Domain	Accounting					
Other Real Property	Other Malpractice					
Probate	Construction Defect & Cont	ract	Judicial Review/Appeal			
Probate (select case type and estate value)	Construction Defect		Judicial Review			
Summary Administration	Chapter 40		Foreclosure Mediation Case			
General Administration	Other Construction Defect		Petition to Seal Records			
Special Administration	Contract Case		Mental Competency			
Set Aside	Uniform Commercial Code		Nevada State Agency Appeal			
Trust/Conservatorship	Building and Construction		Department of Motor Vehicle			
Other Probate	Insurance Carrier		Worker's Compensation			
Estate Value	Commercial Instrument		Other Nevada State Agency			
Over \$200,000	Collection of Accounts		Appeal Other			
Between \$100,000 and \$200,000	Employment Contract		Appeal from Lower Court			
Under \$100,000 or Unknown	Other Contract	1	Other Judicial Review/Appeal			
Under \$2,500						
	l Writ	Other Civil Filing				
Civil Writ	_		Other Civil Filing			
Writ of Habeas Corpus	Writ of Prohibition		Compromise of Minor's Claim			
Writ of Mandamus	Other Civil Writ	Foreign Judgment				
Writ of Quo Warrant			Other Civil Matters			
Business Co	ourt filings should be filed using th	e Business	Court civil coversheet.			
3/6/2015		/c/ T	Danny Horen			
Date	_					
Date		Signature of initiating party or representative				

See other side for family-related case filings.

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		4 40
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12	dkrieger@hainesandkrieger.com	
13	Attorneys for Plaintiff	
14	EIGHTH JUDICI	AL DISTRICT COURT
15	DISTRIC	Γ OF NEVADA
16		Case No.: A- 15- 722747- C
17	BRIAN A. WALSH,	Case No.: // / J / Z / / / J
18	71.1.100	COMPLAINT FOR DAMAGES
19	Plaintiff,	PURSUANT TO THE FAIR CREDIT REPORTING ACT, 15 U.S.C. § 1681,
20	V.	ET SEQ.
21	BANK OF AMERICA, N.A., CAPITAL ONE, COMPASS	JURY TRIAL DEMANDED
22	BANK, MORTGAGE SERVICE	
23	CENTER, SPECIALIZED LOAN SERVICING, LLC,	
24	ROUNDPOINT MORTGAGE,	
25	and EXPERIAN INFORMATION SOLUTIONS,	
26	INC.,	
27		
28	Defendants.	
	COMPLAINT	
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#### Introduction

- 1. The United States Congress has found the banking system is dependent upon fair and accurate credit reporting. Inaccurate credit reports directly impair the efficiency of the banking system, and unfair credit reporting methods undermine the public confidence, which is essential to the continued functioning of the banking system. Congress enacted the Fair Credit Reporting Act, 15 U.S.C. § 1681 et seq. ("FCRA"), to insure fair and accurate reporting, promote efficiency in the banking system, and protect consumer privacy. The FCRA seeks to ensure consumer reporting agencies exercise their grave responsibilities with fairness, impartiality, and a respect for the consumer's right to privacy because consumer reporting agencies have assumed such a vital role in assembling and evaluating consumer credit and other information on consumers. The FCRA also imposes duties on the sources that provide credit information to credit reporting agencies, called "furnishers."
- 2. BRIAN A. WALSH ("Plaintiff"), by Plaintiff's attorneys, brings this action to challenge the actions of Defendants BANK OF AMERICA, N.A., ("B of A"), CAPITAL ONE ("Capital One"), COMPASS BANK ("Compass"), MORTGAGE SERVICE CENTER ("MSC"), SPECIALIZED LOAN SERVICING, LLC ("SLS"), ROUNDPOINT MORTGAGE ("Roundpoint") and EXPERIAN INFORMATION SOLUTIONS, INC.

("Experian") (or jointly as "Defendants") with regard to erroneous reports of derogatory and negative credit information made by Defendants to national reporting agencies, and for failure of Defendants to properly investigate, and this conduct caused Plaintiff damages.

- 3. Plaintiff makes these allegations on information and belief, with the exception of those allegations that pertain to Plaintiff, or to Plaintiff's counsel, which Plaintiff alleges on personal knowledge.
- 4. While many violations are described below with specificity, this Complaint alleges violations of the statute cited in its entirety.
- 5. Unless otherwise stated, all the conduct engaged in by Defendants took place in Nevada.
- 6. Any violations by Defendants were knowing, willful, and intentional, and Defendant did not maintain procedures reasonably adapted to avoid any such violation.
- 7. Unless otherwise indicated, the use of Defendants' name in this Complaint includes all agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers of Defendants' named.

#### **JURISDICTION AND VENUE**

8. This action arises out of Defendants' violations of the Fair Credit Reporting Act, 15 U.S.C. §§ 1681-1681(x) ("FCRA").

9. Venue is proper in this Court because Defendants are subject to personal jurisdiction in the County of Clark, State of Nevada as they conduct business there, and the conduct giving rise to this action occurred in Nevada.

#### **PARTIES**

- 10. Plaintiff is a natural person residing in the County of Clark, State of Nevada. In addition, Plaintiff is a "consumer" as that term is defined by 15 U.S.C. § 1681a(c). Defendant B of A is a corporation doing business in the State of Nevada. Defendant Capital One is a corporation doing business in the State of Nevada. Defendant Compass is a corporation doing business in the State of Nevada. Defendant MSC is a corporation doing business in the State of Nevada. Defendant SLS is a corporation doing business in the State of Nevada. Defendant Roundpoint is a corporation doing business in the State of Nevada. Defendant Experian is a corporation doing business in the State of Nevada.
- 11. Defendants B of A, Capital One, Compass, MSC, SLS, and Roundpoint are furnishers of information as contemplated by 15 U.S.C. § 1681s-2(b) that regularly and in the ordinary course of business furnish information to a consumer credit reporting agency.
- 12. Defendant Experian is a national credit reporting agency, doing business in Nevada, with a principal place of business in Ohio.

#### GENERAL ALLEGATIONS

- 13. At all times relevant, Plaintiff was an individual residing within the State of Nevada.
- 14. At all times relevant, Defendants conducted business in the State of Nevada.
- 15. On or about April 30, 2010, Plaintiff filed for Bankruptcy in the United States Bankruptcy Court for the District of Nevada. Plaintiff's case was assigned Case Number 10-17987 (the "Bankruptcy").
- 16. The obligations ("Debt") to each defendant were scheduled in the Bankruptcy and Defendants, the Creditors, received notice of the Bankruptcy.
- 17. On or about August 26, 2014, Plaintiff received a Bankruptcy discharge.
- 18. None of the Defendants filed any proceedings to declare their Debt "non dischargeable" pursuant to 11 U.S.C. § 523 et seq.
- 19. Defendants also did not request relief from the "automatic stay" codified at 11 U.S.C. §362 et seq. while the Plaintiff's Bankruptcy was pending to pursue the Plaintiff on any personal liability for any of the underlying Debts.
- 20. Accordingly, the Debt to each defendant was discharged through the Bankruptcy.
- 21. Further, while the automatic stay was in effect during the Bankruptcy, it was illegal for any of the Defendants to report any post-Bankruptcy derogatory collection information.

- 22. Defendants' reporting post-Bankruptcy derogatory information was inaccurate and misleading in that Defendants continued reporting information based on Defendants' pre-bankruptcy contract terms with the Plaintiff, which were no longer enforceable upon the bankruptcy filing, thereby rendering the disputed information "inaccurate."
- 23. Additionally, Defendants' inaccurate reporting did not comply with the Consumer Data Industry Association's Metro 2 reporting standards, which provides guidance for credit reporting and FCRA compliance.
- 24. Plaintiff subsequently learned that each of the named Defendants reported post-Bankruptcy derogatory credit information regarding the obligations on Plaintiff's credit reports, thereby causing erroneous and negative credit information in Plaintiff's credit files.

## Bank of America, N.A. Misreported Credit Information Re: Account No. 6818011776\*

- 25. In an Experian credit report dated February 11, 2015, B of A reported the following inaccurate, derogatory information:
  - Post-bankruptcy information for the following dates: August 2010
     (90 days past due) and September 2010 (CO—Charge Off)
- 26. B of A should not have reported derogatory information on Plaintiff's account after April 30, 2010, because Plaintiff filed for Bankruptcy on April 30, 2010.

- 27. The adverse information reported by Defendant complained of herein was based on Defendant's assertion of pre-bankruptcy obligations and was therefore inaccurate, since after filing Chapter 13 Bankruptcy the Chapter 13 plan determined how Defendant would be paid. Failing to report consistent with the terms of the Chapter 13 plan was therefore inaccurate.
- 28. Defendant failed to report consistent with the terms of the Plaintiff's Chapter

  13 Plan and thereby furnished inaccurate information as set forth herein.
- 29. On or about March 18, 2015, Plaintiff disputed B of A's reported information regarding the Debt pursuant to 15 U.S.C. § 1681I(a)(2) by notifying Experian, in writing, of the incorrect and inaccurate credit information furnished by B of A.
- 30. Specifically, Plaintiff sent a letter, certified, return receipt, to Experian (the "Experian Dispute Letter"), requesting the above inaccurate and incorrect derogatory information be removed as follows:
  - This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. There should be no derogatory reporting after the filing date. Specifically, please remove the derogatory information for the following post-bankruptcy dates: Aug2010 (90days past due) and Sep2010 (CO Charge Off).
- 31. The Experian Dispute Letter further requested that Experian:
  - Immediately delete this account and the disputed derogatory information from [Plaintiff's] credit report.

- The discharged debt should be reported with an account balance of \$0 with a status of "current".
- Further, there should be no post-bankruptcy activity reported on this account. The date of last activity on this account should predate my bankruptcy filing date, 4/30/2010, since a default on this account occurred no later than the Bankruptcy filing date.
- Any post-bankruptcy derogatory information should be immediately deleted from [Plaintiff's] report.
- If [Experian] do[es] not immediately delete this from [Plaintiff's] credit report, please include a 100-word statement in my credit report of all of the disputed information contained in this letter regarding this account.
- 32. Upon information and belief, Experian timely notified B of A of Plaintiff's dispute, but B of A continued reporting derogatory information.
- 33. B of A and Experian were required to conduct a reinvestigation into this specific account on Plaintiff's consumer report pursuant to 15 U.S.C. §1681i.
- 34. On or about April 13, 2015, Plaintiff received notification from Experian that B of A and Experian received notice of Plaintiff's dispute pursuant to 15 U.SC. § 1681i(a)(6), and verified the account "may be considered negative."
- 35. Surprisingly, rather than remove all the inaccurate, derogatory information from Plaintiff's report, B of A and Experian simply left derogatory information on Plaintiff's report. Specifically, B of A and Experian reported the following inaccurate, derogatory information:

- Post-bankruptcy information for the following dates: August 2010 (90 days past due) and September 2010 (CO—Charge Off)
- 36. B of A and Experian, upon receipt of Plaintiff's dispute, failed to conduct an investigation with respect to the disputed information as required by 15 U.SC. § 1681s-2(b)(1)(A).
- 37. B of A and Experian failed to review all relevant information provided by Plaintiff in the dispute to Experian, as required by and in violation of 15 U.SC. § 1681s-2(b)(1)(B).
- 38. Due to B of A and Experian's failure to investigate, they each further failed to correct and update Plaintiff's information as required by 15 U.S.C. § 1681s-2(b)(1)(E), thereby causing continued reporting of inaccurate information in violation of 15 U.S.C. § 1681-s(2)(b)(1)(C).
- 39. Plaintiff's continued efforts to correct B of A and Experian's erroneous and negative reporting of the Debt by communicating Plaintiff's dispute with B of A and Experian were fruitless.
- 40. B of A and Experian's continued inaccurate and negative reporting of the Debt in light of its knowledge of the actual error was willful.
- 41. B of A and Experian's inaccurate and negative reporting damaged Plaintiff's creditworthiness.
- 42. By inaccurately reporting account information relating to the Debt after notice and confirmation of its errors, B of A and Experian failed to take the

appropriate measures as determined in 15 U.S.C. §§ 1681-s(2)(b)(1)(D) and (E).

# Capital One Bank USA, N.A. Misreported Credit Information Re: Account No. 430572152375\*

- 43. In an Experian credit report dated February 11, 2015, Capital One reported the following inaccurate, derogatory information:
  - Balances from February 2013 through April 2013 in the Account History Section
- 44. Capital One should not have reported derogatory information on Plaintiff's account after April 30, 2010, because Plaintiff filed for Bankruptcy on April 30, 2010.
- 45. The adverse information reported by Defendant complained of herein was based on Defendant's assertion of pre-bankruptcy obligations and was therefore inaccurate, since after filing Chapter 13 Bankruptcy the Chapter 13 plan determined how Defendant would be paid. Failing to report consistent with the terms of the Chapter 13 plan was therefore inaccurate.
- 46. Defendant failed to report consistent with the terms of the Plaintiff's Chapter 13 Plan and thereby furnished inaccurate information as set forth herein.
- 47. On or about March 18, 2015, Plaintiff disputed Capital One's reported information regarding the Debt pursuant to 15 U.S.C. § 1681I(a)(2) by

notifying Experian, in writing, of the incorrect and inaccurate credit information furnished by Capital One.

- 48. Specifically, Plaintiff sent a letter, certified, return receipt, to Experian (the "Experian Dispute Letter"), requesting the above inaccurate and incorrect derogatory information be removed as follows:
  - This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. The balance on this account should be "\$0" and the status should be reporting as "current". Specifically, you show in the Account history Account Balances from Feb13 Apr13.
- 49. The Experian Dispute Letter further requested that Experian:
  - Immediately delete this account and the disputed derogatory information from [Plaintiff's] credit report.
  - The discharged debt should be reported with an account balance of \$0 with a status of "current".
  - Further, there should be no post-bankruptcy activity reported on this account. The date of last activity on this account should predate my bankruptcy filing date, 4/30/2010, since a default on this account occurred no later than the Bankruptcy filing date.
  - Any post-bankruptcy derogatory information should be immediately deleted from [Plaintiff's] report.
  - If [Experian] do[es] not immediately delete this from [Plaintiff's] credit report, please include a 100-word statement in my credit report of all of the disputed information contained in this letter regarding this account.

- 50. Upon information and belief, Experian timely notified Capital One of Plaintiff's dispute, but Capital One continued reporting derogatory information.
- 51. Capital One and Experian were required to conduct a reinvestigation into this specific account on Plaintiff's consumer report pursuant to 15 U.S.C. §1681i.
- 52. On or about April 13, 2015, Plaintiff received notification from Experian that Capital One and Experian received notice of Plaintiff's dispute pursuant to 15 U.SC. § 1681i(a)(6), and verified the account "may be considered negative."
- 53. Surprisingly, rather than remove all the inaccurate, derogatory information from Plaintiff's report, Capital One and Experian simply left derogatory information on Plaintiff's report. Specifically, Capital One and Experian reported the following inaccurate, derogatory information:
  - Balance in April 2013 in the Account History Section
- 54. Capital One and Experian, upon receipt of Plaintiff's dispute, failed to conduct an investigation with respect to the disputed information as required by 15 U.SC. § 1681s-2(b)(1)(A).
- 55. Capital One and Experian failed to review all relevant information provided by Plaintiff in the dispute to Experian, as required by and in violation of 15 U.SC. § 1681s-2(b)(1)(B).

- 56. Due to Capital One and Experian's failure to investigate, they each further failed to correct and update Plaintiff's information as required by 15 U.S.C. § 1681s-2(b)(1)(E), thereby causing continued reporting of inaccurate information in violation of 15 U.S.C. § 1681-s(2)(b)(1)(C).
- 57. Plaintiff's continued efforts to correct Capital One and Experian's erroneous and negative reporting of the Debt by communicating Plaintiff's dispute with Capital One and Experian were fruitless.
- 58. Capital One and Experian's continued inaccurate and negative reporting of the Debt in light of its knowledge of the actual error was willful.
- 59. Capital One and Experian's inaccurate and negative reporting damaged Plaintiff's creditworthiness.
- 60. By inaccurately reporting account information relating to the Debt after notice and confirmation of its errors, Capital One and Experian failed to take the appropriate measures as determined in 15 U.S.C. §§ 1681-s(2)(b)(1)(D) and (E).

### **Compass Bank Misreported Credit Information**

## Re: Account No. 5569\*

- 61. In an Experian credit report dated February 11, 2015, Compass reported the following inaccurate, derogatory information:
  - Post-bankruptcy information for the following dates: February 2014
     and March 2014 (30 days past due)

- Balances from February 2013 through February 2014 in the Account History Section
- 62. Compass should not have reported derogatory information on Plaintiff's account after April 30, 2010, because Plaintiff filed for Bankruptcy on April 30, 2010.
- 63. The adverse information reported by Defendant complained of herein was based on Defendant's assertion of pre-bankruptcy obligations and was therefore inaccurate, since after filing Chapter 13 Bankruptcy the Chapter 13 plan determined how Defendant would be paid. Failing to report consistent with the terms of the Chapter 13 plan was therefore inaccurate.
- 64. Defendant failed to report consistent with the terms of the Plaintiff's Chapter

  13 Plan and thereby furnished inaccurate information as set forth herein.
- 65. On or about March 18, 2015, Plaintiff disputed Compass's reported information regarding the Debt pursuant to 15 U.S.C. § 1681I(a)(2) by notifying Experian, in writing, of the incorrect and inaccurate credit information furnished by Compass.
- 66. Specifically, Plaintiff sent a letter, certified, return receipt, to Experian (the "Experian Dispute Letter"), requesting the above inaccurate and incorrect derogatory information be removed as follows:
  - This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. There should be no derogatory reporting after the filing date. Specifically, please remove the derogatory information

COMPLAINT

for the following post-bankruptcy dates: Feb2014 and Mar2014 (30 days past due).

- This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. The balance on this account should be "\$0" and the status should be reporting as "current". Specifically, in the Account history you show Balances from Feb13 Feb14.
- 67. The Experian Dispute Letter further requested that Experian:
  - Immediately delete this account and the disputed derogatory information from [Plaintiff's] credit report.
  - The discharged debt should be reported with an account balance of \$0 with a status of "current".
  - Further, there should be no post-bankruptcy activity reported on this account. The date of last activity on this account should predate my bankruptcy filing date, 4/30/2010, since a default on this account occurred no later than the Bankruptcy filing date.
  - Any post-bankruptcy derogatory information should be immediately deleted from [Plaintiff's] report.
  - If [Experian] do[es] not immediately delete this from [Plaintiff's] credit report, please include a 100-word statement in my credit report of all of the disputed information contained in this letter regarding this account.
- 68. Upon information and belief, Experian timely notified Compass of Plaintiff's dispute, but Compass continued reporting derogatory information.
- 69. Compass and Experian were required to conduct a reinvestigation into this specific account on Plaintiff's consumer report pursuant to 15 U.S.C. §1681i.

- 70. On or about April 13, 2015, Plaintiff received notification from Experian that Compass and Experian received notice of Plaintiff's dispute pursuant to 15 U.SC. § 1681i(a)(6), and verified the account "may be considered negative."
- 71. Surprisingly, rather than remove all the inaccurate, derogatory information from Plaintiff's report, Compass and Experian simply left derogatory information on Plaintiff's report. Specifically, Compass and Experian reported the following inaccurate, derogatory information:
  - Post-bankruptcy information for the following dates: February 2014
     (30 days past due)
  - Balances from April 2013 through February 2014 in the Account History Section
- 72. Compass and Experian, upon receipt of Plaintiff's dispute, failed to conduct an investigation with respect to the disputed information as required by 15 U.SC. § 1681s-2(b)(1)(A).
- 73. Compass and Experian failed to review all relevant information provided by Plaintiff in the dispute to Experian, as required by and in violation of 15 U.SC. § 1681s-2(b)(1)(B).
- 74. Due to Compass and Experian's failure to investigate, they each further failed to correct and update Plaintiff's information as required by 15 U.S.C.

- § 1681s-2(b)(1)(E), thereby causing continued reporting of inaccurate information in violation of 15 U.S.C. § 1681-s(2)(b)(1)(C).
- 75. Plaintiff's continued efforts to correct Compass and Experian's erroneous and negative reporting of the Debt by communicating Plaintiff's dispute with Compass and Experian were fruitless.
- 76. Compass and Experian's continued inaccurate and negative reporting of the Debt in light of its knowledge of the actual error was willful.
- 77. Compass and Experian's inaccurate and negative reporting damaged Plaintiff's creditworthiness.
- 78. By inaccurately reporting account information relating to the Debt after notice and confirmation of its errors, Compass and Experian failed to take the appropriate measures as determined in 15 U.S.C. §§ 1681-s(2)(b)(1)(D) and (E).

## **Mortgage Service Center Misreported Credit Information**

## Re: Account No. 954600621\*

- 79. In an Experian credit report dated February 11, 2015, MSC reported the following inaccurate, derogatory information:
  - Post-bankruptcy information for the following dates: August 2012—
     May 2014 (180 days past due)
  - Account Balances from February 2013 through May 2014 in the Account History Section

- 80. MSC should not have reported derogatory information on Plaintiff's account after April 30, 2010, because Plaintiff filed for Bankruptcy on April 30, 2010.
- 81. The adverse information reported by Defendant complained of herein was based on Defendant's assertion of pre-bankruptcy obligations and was therefore inaccurate, since after filing Chapter 13 Bankruptcy the Chapter 13 plan determined how Defendant would be paid. Failing to report consistent with the terms of the Chapter 13 plan was therefore inaccurate.
- 82. Defendant failed to report consistent with the terms of the Plaintiff's Chapter 13 Plan and thereby furnished inaccurate information as set forth herein.
- 83. On or about March 18, 2015, Plaintiff disputed MSC's reported information regarding the Debt pursuant to 15 U.S.C. § 1681I(a)(2) by notifying Experian, in writing, of the incorrect and inaccurate credit information furnished by MSC.
- 84. Specifically, Plaintiff sent a letter, certified, return receipt, to Experian (the "Experian Dispute Letter"), requesting the above inaccurate and incorrect derogatory information be removed as follows:
  - This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. There should be no derogatory reporting after the filing date. Specifically, please remove the derogatory information for the following post-bankruptcy dates: Aug2012 May2014 (180 days past due).

- This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. The balance on this account should be "\$0" and the status should be reporting as "current". Specifically, in the Account history you show Account Balances from Feb13 May14.
- 85. The Experian Dispute Letter further requested that Experian:
  - Immediately delete this account and the disputed derogatory information from [Plaintiff's] credit report.
  - The discharged debt should be reported with an account balance of \$0 with a status of "current".
  - Further, there should be no post-bankruptcy activity reported on this account. The date of last activity on this account should predate my bankruptcy filing date, 4/30/2010, since a default on this account occurred no later than the Bankruptcy filing date.
  - Any post-bankruptcy derogatory information should be immediately deleted from [Plaintiff's] report.
  - If [Experian] do[es] not immediately delete this from [Plaintiff's] credit report, please include a 100-word statement in my credit report of all of the disputed information contained in this letter regarding this account.
- 86. Upon information and belief, Experian timely notified MSC of Plaintiff's dispute, but MSC continued reporting derogatory information.
- 87. MSC and Experian were required to conduct a reinvestigation into this specific account on Plaintiff's consumer report pursuant to 15 U.S.C. §1681i.

- 88. On or about April 13, 2015, Plaintiff received notification from Experian that MSC and Experian received notice of Plaintiff's dispute pursuant to 15 U.SC. § 1681i(a)(6), and verified the account "may be considered negative."
- 89. Surprisingly, rather than remove all the inaccurate, derogatory information from Plaintiff's report, MSC and Experian simply left derogatory information on Plaintiff's report. Specifically, MSC and Experian reported the following inaccurate, derogatory information:
  - Post-bankruptcy information for the following dates: August 2012—
     May 2014 (180 days past due)
  - Account Balances from April 2013 through May 2014 in the Account History Section
- 90. MSC and Experian, upon receipt of Plaintiff's dispute, failed to conduct an investigation with respect to the disputed information as required by 15 U.SC. § 1681s-2(b)(1)(A).
- 91. MSC and Experian failed to review all relevant information provided by Plaintiff in the dispute to Experian, as required by and in violation of 15 U.SC. § 1681s-2(b)(1)(B).
- 92. Due to MSC and Experian's failure to investigate, they each further failed to correct and update Plaintiff's information as required by 15 U.S.C. § 1681s-2(b)(1)(E), thereby causing continued reporting of inaccurate information in violation of 15 U.S.C. § 1681-s(2)(b)(1)(C).

- 93. Plaintiff's continued efforts to correct MSC and Experian's erroneous and negative reporting of the Debt by communicating Plaintiff's dispute with MSC and Experian were fruitless.
- 94. MSC and Experian's continued inaccurate and negative reporting of the Debt in light of its knowledge of the actual error was willful.
- 95. MSC and Experian's inaccurate and negative reporting damaged Plaintiff's creditworthiness.
- 96. By inaccurately reporting account information relating to the Debt after notice and confirmation of its errors, MSC and Experian failed to take the appropriate measures as determined in 15 U.S.C. §§ 1681-s(2)(b)(1)(D) and (E).

### **Mortgage Service Center Misreported Credit Information**

### Re: Account No. 954600795\*

- 97. In an Experian credit report dated February 11, 2015, MSC reported the following inaccurate, derogatory information:
  - Post-bankruptcy information for the following dates: March 2014 and
     June 2014 (30 days past due)
  - Account Balances from February 2013 through August 2014 in the Account History Section

- 98. MSC should not have reported derogatory information on Plaintiff's account after April 30, 2010, because Plaintiff filed for Bankruptcy on April 30, 2010.
- 99. The adverse information reported by Defendant complained of herein was based on Defendant's assertion of pre-bankruptcy obligations and was therefore inaccurate, since after filing Chapter 13 Bankruptcy the Chapter 13 plan determined how Defendant would be paid. Failing to report consistent with the terms of the Chapter 13 plan was therefore inaccurate.
- 100. Defendant failed to report consistent with the terms of the Plaintiff's Chapter13 Plan and thereby furnished inaccurate information as set forth herein.
- 101. On or about March 18, 2015, Plaintiff disputed MSC's reported information regarding the Debt pursuant to 15 U.S.C. § 1681I(a)(2) by notifying Experian, in writing, of the incorrect and inaccurate credit information furnished by MSC.
- 102. Specifically, Plaintiff sent a letter, certified, return receipt, to Experian (the "Experian Dispute Letter"), requesting the above inaccurate and incorrect derogatory information be removed as follows:
  - This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. There should be no derogatory reporting after the filing date. Specifically, please remove the derogatory information for the following post-bankruptcy dates: Mar2014 and Jun2014 (30 days past due).

- This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. The balance on this account should be "\$0" and the status should be reporting as "current". Specifically, in the Account history you show Account Balances from Feb13 Aug14
- 103. The Experian Dispute Letter further requested that Experian:
  - Immediately delete this account and the disputed derogatory information from [Plaintiff's] credit report.
  - The discharged debt should be reported with an account balance of \$0 with a status of "current".
  - Further, there should be no post-bankruptcy activity reported on this account. The date of last activity on this account should predate my bankruptcy filing date, 4/30/2010, since a default on this account occurred no later than the Bankruptcy filing date.
  - Any post-bankruptcy derogatory information should be immediately deleted from [Plaintiff's] report.
  - If [Experian] do[es] not immediately delete this from [Plaintiff's] credit report, please include a 100-word statement in my credit report of all of the disputed information contained in this letter regarding this account.
- 104. Upon information and belief, Experian timely notified MSC of Plaintiff's dispute, but MSC continued reporting derogatory information.
- 105. MSC and Experian were required to conduct a reinvestigation into this specific account on Plaintiff's consumer report pursuant to 15 U.S.C. §1681i.

106	. On	or	about	April	13,	2015,	Plair	ntiff	receiv	ed	notif	ication	from	Experi	ar
	that	t MS	SC an	d Exp	erian	recei	ved n	otice	of Pl	aint	tiff's	dispute	pursi	ant to	15
	U.S	SC. §	1681	l i(a)(6	), an	d verif	ied th	ne ac	count	"ma	ay be	consid	ered n	egative	,,,

- 107. Surprisingly, rather than remove all the inaccurate, derogatory information from Plaintiff's report, MSC and Experian simply left derogatory information on Plaintiff's report. Specifically, MSC and Experian reported the following inaccurate, derogatory information:
  - Post-bankruptcy information for the following dates: March 2014 and
     June 2014 (30 days past due)
  - Account Balances from April 2013 through August 2014 in the Account History Section
- 108. MSC and Experian, upon receipt of Plaintiff's dispute, failed to conduct an investigation with respect to the disputed information as required by 15 U.SC. § 1681s-2(b)(1)(A).
- 109. MSC and Experian failed to review all relevant information provided by Plaintiff in the dispute to Experian, as required by and in violation of 15 U.SC. § 1681s-2(b)(1)(B).
- 110. Due to MSC and Experian's failure to investigate, they each further failed to correct and update Plaintiff's information as required by 15 U.S.C. § 1681s-2(b)(1)(E), thereby causing continued reporting of inaccurate information in violation of 15 U.S.C. § 1681-s(2)(b)(1)(C).

- 111. Plaintiff's continued efforts to correct MSC and Experian's erroneous and negative reporting of the Debt by communicating Plaintiff's dispute with MSC and Experian were fruitless.
- 112. MSC and Experian's continued inaccurate and negative reporting of the Debt in light of its knowledge of the actual error was willful.
- 113. MSC and Experian's inaccurate and negative reporting damaged Plaintiff's creditworthiness.
- 114. By inaccurately reporting account information relating to the Debt after notice and confirmation of its errors, MSC and Experian failed to take the appropriate measures as determined in 15 U.S.C. §§ 1681-s(2)(b)(1)(D) and (E).

# Specialized Loan Servicing, LLC Misreported Credit Information Re: Account No. 100876\*

- 115. In an Experian credit report dated February 11, 2015, SLS reported the following inaccurate, derogatory information:
  - Account Balances from September 2014 through October 2014 in the Account History Section
- 116. SLS should not have reported derogatory information on Plaintiff's account after April 30, 2010, because Plaintiff filed for Bankruptcy on April 30, 2010.

COMPLAINT

- 117. The adverse information reported by Defendant complained of herein was based on Defendant's assertion of pre-bankruptcy obligations and was therefore inaccurate, since after filing Chapter 13 Bankruptcy the Chapter 13 plan determined how Defendant would be paid. Failing to report consistent with the terms of the Chapter 13 plan was therefore inaccurate.
- 118. Defendant failed to report consistent with the terms of the Plaintiff's Chapter

  13 Plan and thereby furnished inaccurate information as set forth herein.
- 119. On or about March 18, 2015, Plaintiff disputed SLS's reported information regarding the Debt pursuant to 15 U.S.C. § 1681I(a)(2) by notifying Experian, in writing, of the incorrect and inaccurate credit information furnished by SLS.
- 120. Specifically, Plaintiff sent a letter, certified, return receipt, to Experian (the "Experian Dispute Letter"), requesting the above inaccurate and incorrect derogatory information be removed as follows:
  - This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. The balance on this account should be "\$0" and the status should be reporting as "current". Specifically, you show in the Account history Account Balances from Sep14 Oct14.
- 121. The Experian Dispute Letter further requested that Experian:
  - Immediately delete this account and the disputed derogatory information from [Plaintiff's] credit report.
  - The discharged debt should be reported with an account balance of \$0 with a status of "current".

- Further, there should be no post-bankruptcy activity reported on this account. The date of last activity on this account should predate my bankruptcy filing date, 4/30/2010, since a default on this account occurred no later than the Bankruptcy filing date.
- Any post-bankruptcy derogatory information should be immediately deleted from [Plaintiff's] report.
- If [Experian] do[es] not immediately delete this from [Plaintiff's] credit report, please include a 100-word statement in my credit report of all of the disputed information contained in this letter regarding this account.
- 122. Upon information and belief, Experian timely notified SLS of Plaintiff's dispute, but SLS continued reporting derogatory information.
- 123. SLS and Experian were required to conduct a reinvestigation into this specific account on Plaintiff's consumer report pursuant to 15 U.S.C. §1681i.
- 124. On or about April 13, 2015, Plaintiff received notification from Experian that SLS and Experian received notice of Plaintiff's dispute pursuant to 15 U.SC. § 1681i(a)(6), and verified the account "may be considered negative."
- 125. Surprisingly, rather than remove all the inaccurate, derogatory information from Plaintiff's report, SLS and Experian simply left derogatory information on Plaintiff's report. Specifically, SLS and Experian reported the following inaccurate, derogatory information:
  - Account Balances from September 2014 through October 2014 in the Account History Section

- 126. SLS and Experian, upon receipt of Plaintiff's dispute, failed to conduct an investigation with respect to the disputed information as required by 15 U.SC. § 1681s-2(b)(1)(A).
- 127. SLS and Experian failed to review all relevant information provided by Plaintiff in the dispute to Experian, as required by and in violation of 15 U.SC. § 1681s-2(b)(1)(B).
- 128. Due to SLS and Experian's failure to investigate, they each further failed to correct and update Plaintiff's information as required by 15 U.S.C. § 1681s-2(b)(1)(E), thereby causing continued reporting of inaccurate information in violation of 15 U.S.C. § 1681-s(2)(b)(1)(C).
- 129. Plaintiff's continued efforts to correct SLS and Experian's erroneous and negative reporting of the Debt by communicating Plaintiff's dispute with SLS and Experian were fruitless.
- 130. SLS and Experian's continued inaccurate and negative reporting of the Debt in light of its knowledge of the actual error was willful.
- 131. SLS and Experian's inaccurate and negative reporting damaged Plaintiff's creditworthiness.
- 132. By inaccurately reporting account information relating to the Debt after notice and confirmation of its errors, SLS and Experian failed to take the appropriate measures as determined in 15 U.S.C. §§ 1681-s(2)(b)(1)(D) and (E).

### **Roundpoint Mortgage Misreported Credit Information**

#### Re: Account No. 596200109\*

- 133. In an Experian credit report dated February 11, 2015, Roundpoint reported the following inaccurate, derogatory information:
  - Recent Balance of \$378,100 as of February 2015
  - Account Balances from November 2014 through December 2014 in the Account History Section
- 134. Roundpoint should not have reported derogatory information on Plaintiff's account after April 30, 2010, because Plaintiff filed for Bankruptcy on April 30, 2010.
- 135. The adverse information reported by Defendant complained of herein was based on Defendant's assertion of pre-bankruptcy obligations and was therefore inaccurate, since after filing Chapter 13 Bankruptcy the Chapter 13 plan determined how Defendant would be paid. Failing to report consistent with the terms of the Chapter 13 plan was therefore inaccurate.
- 136. Defendant failed to report consistent with the terms of the Plaintiff's Chapter13 Plan and thereby furnished inaccurate information as set forth herein.
- 137. On or about March 18, 2015, Plaintiff disputed Roundpoint's reported information regarding the Debt pursuant to 15 U.S.C. § 1681I(a)(2) by notifying Experian, in writing, of the incorrect and inaccurate credit information furnished by Roundpoint.

**COMPLAINT** 

- 138. Specifically, Plaintiff sent a letter, certified, return receipt, to Experian (the "Experian Dispute Letter"), requesting the above inaccurate and incorrect derogatory information be removed as follows:
  - This account was discharged in my Bankruptcy which was filed on 4/30/2010 and discharged 8/26/2014, bearing docket No. 10-17987 in the District for Nevada. The balance on this account should be "\$0" and the status should be reporting as "current". Specifically, you show a Recent balance of \$378,100 as of Feb 2015. Also, you show in the Account history Account Balances from Nov14 Dec14.
- 139. The Experian Dispute Letter further requested that Experian:
  - Immediately delete this account and the disputed derogatory information from [Plaintiff's] credit report.
  - The discharged debt should be reported with an account balance of \$0 with a status of "current".
  - Further, there should be no post-bankruptcy activity reported on this account. The date of last activity on this account should predate my bankruptcy filing date, 4/30/2010, since a default on this account occurred no later than the Bankruptcy filing date.
  - Any post-bankruptcy derogatory information should be immediately deleted from [Plaintiff's] report.
  - If [Experian] do[es] not immediately delete this from [Plaintiff's] credit report, please include a 100-word statement in my credit report of all of the disputed information contained in this letter regarding this account.
- 140. Upon information and belief, Experian timely notified Roundpoint of Plaintiff's dispute, but Roundpoint continued reporting derogatory information.

- 141. Roundpoint and Experian were required to conduct a reinvestigation into this specific account on Plaintiff's consumer report pursuant to 15 U.S.C. §1681i.
- 142. On or about April 13, 2015, Plaintiff received notification from Experian that Roundpoint and Experian received notice of Plaintiff's dispute pursuant to 15 U.SC. § 1681i(a)(6), and verified the account "may be considered negative."
- 143. Surprisingly, rather than remove all the inaccurate, derogatory information from Plaintiff's report, Roundpoint and Experian simply left derogatory information on Plaintiff's report. Specifically, Roundpoint and Experian reported the following inaccurate, derogatory information:
  - Recent Balance of \$378,100 as of March 2015
  - Account Balances from November 2014 through February 2015 in the Account History Section
- 144. Roundpoint and Experian, upon receipt of Plaintiff's dispute, failed to conduct an investigation with respect to the disputed information as required by 15 U.SC. § 1681s-2(b)(1)(A).
- 145. Roundpoint and Experian failed to review all relevant information provided by Plaintiff in the dispute to Experian, as required by and in violation of 15 U.SC. § 1681s-2(b)(1)(B).

146. Due to Roundpoint and Experian's failure to investigate, they each further
failed to correct and update Plaintiff's information as required by 15 U.S.C
§ 1681s-2(b)(1)(E), thereby causing continued reporting of inaccurate
information in violation of 15 U.S.C. § 1681-s(2)(b)(1)(C).

- 147. Plaintiff's continued efforts to correct Roundpoint and Experian's erroneous and negative reporting of the Debt by communicating Plaintiff's dispute with Roundpoint and Experian were fruitless.
- 148. Roundpoint and Experian's continued inaccurate and negative reporting of the Debt in light of its knowledge of the actual error was willful.
- 149. Roundpoint and Experian's inaccurate and negative reporting damaged Plaintiff's creditworthiness.
- 150. By inaccurately reporting account information relating to the Debt after notice and confirmation of its errors, Roundpoint and Experian failed to take the appropriate measures as determined in 15 U.S.C. §§ 1681-s(2)(b)(1)(D) and (E).

# FIRST CAUSE OF ACTION VIOLATION OF THE FAIR CREDIT REPORTING ACT 15 U.S.C. § 1681 ET SEQ. (FCRA)

- 151. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as though fully stated herein.
- 152. The foregoing acts and omissions constitute numerous and multiple willful, reckless or negligent violations of the FCRA, including but not limited to

each and every one of the above-cited provisions of the FCRA, 15 U.S.C § 1681.

- 153. As a result of each and every willful violation of the FCRA, Plaintiff is entitled to actual damages as the Court may allow pursuant to 15 U.S.C. § 1681n(a)(1); statutory damages pursuant to 15 U.S.C. § 1681n(a)(1); punitive damages as the Court may allow pursuant to 15 U.S.C. § 1681n(a)(2); and reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1681n(a)(3) from Defendants.
- 154. As a result of each and every negligent noncompliance of the FCRA, Plaintiff is entitled to actual damages as the Court may allow pursuant to 15 U.S.C. § 1681o(a)(1); and reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1681o(a)(2) from Defendants.

#### PRAYER FOR RELIEF

Plaintiff respectfully requests the Court grant Plaintiff the following relief against Defendants:

## FIRST CAUSE OF ACTION VIOLATION OF THE FAIR CREDIT REPORTING ACT 15 U.S.C. § 1681 ET SEQ. (FCRA)

- an award of actual damages pursuant to 15 U.S.C. § 1681n(a)(1);
- award of statutory damages pursuant to 15 U.S.C. § 1681n(a)(1);
- an award of punitive damages as the Court may allow pursuant to 15 U.S.C. § 1681n(a)(2);

**COMPLAINT** 

award of costs of litigation and reasonable attorney's fees, pursuant to 15 U.S.C. § 1681n(a)(3), and 15 U.S.C. § 1681(o)(a)(1) against Defendants for each incident of negligent noncompliance of the FCRA; and any other relief the Court may deem just and proper. TRIAL BY JURY 155. Pursuant to the seventh amendment to the Constitution of the United States of America, Plaintiff is entitled to, and demands, a trial by jury. Dated: August 6, 2015 Respectfully submitted, BY: /s/ DANNY J. HOREN DANNY J. HOREN, ESQ. ATTORNEY FOR PLAINTIFF **COMPLAINT** 

#### 1 **IAFD** KAZEROUNI LAW GROUP, APC Danny J. Horen, Esq. NV Bar No. 13153 3 7854 W. Sahara Avenue Las Vegas, NV 89117 4 Telephone: (800)400-6808 Facsimile: (800)520-5523 5 Attorneys for Plaintiff 6 7 **DISTRICT COURT** 8 **CLARK COUNTY, NEVADA** 9 BRIAN A. WALSH, 10 11 Plaintiff, CASE NO. 12 DEPT. NO. v. 13 BANK OF AMERICA, N.A., 14 CAPITAL ONE, COMPASS BANK, MORTGAGE SERVICE CENTER, 15 **SPECIALIZED LOAN** 16 SERVICING, LLC, ROUNDPOINT MORTGAGE, and EXPERIAN 17 INFORMATION SOLUTIONS, 18 INC. 19 Defendants. 20 **INITIAL APPEARANCE FEE DISCLOSURE (NRS CHAPTER 19)** 21 Pursuant to NRS Chapter 19, as amended by Senate Bill 106, filing fees are 22 submitted for parties appearing in the above entitled action as indicated below: 23 1<sup>st</sup> Appearance Fee 24 \$270.00 25 26 **Total Paid** \$ 270.00 27 DATED: August 6, 2015 28 By: /s/ Danny J. Horen Danny Horen, Esq. Attorney for Plaintiff